

Investor Complaints' register

Data for every month ending Dec 2022:

| Sr. No. | Received from | Pending as at the end of last Month | Received during particular month | Resolved during particular month* | Total Pending during particular month # | Pending complaints > 1 month | Average Resolution time^ (in days) |
|------------|----------------------------------|---|---|--|---|------------------------------------|---|
| 1 | Directly from Investors | Nil | Nil | Nil | Nil | Nil | Nil |
| 2 | SEBI (SCORES) | Nil | Nil | Nil | Nil | Nil | Nil |
| 3 | Stock exchanges (if relevant) | Nil | Nil | Nil | Nil | Nil | Nil |
| 4 | Other Sources (if any) | Nil | Nil | Nil | Nil | Nil | Nil |
| 5 | Grand Total | Nil | Nil | Nil | Nil | Nil | Nil |

Trend of monthly disposal of complaints for the financial year:

| Sr. No. | Month | Carried forward from previous month | Received during particular month | Resolved during particular month* | Pending at the end of particular month# |
|------------|-------------|-------------------------------------|----------------------------------|-----------------------------------|---|
| 1 | Jan 2022 | Nil | Nil | Nil | Nil |
| 2 | Feb 2022 | Nil | Nil | Nil | Nil |
| 3 | Mar 2022 | Nil | Nil | Nil | Nil |
| 4 | Apr 2022 | Nil | Nil | Nil | Nil |
| 5 | May 2022 | Nil | Nil | Nil | Nil |
| 6 | Jun 2022 | Nil | Nil | Nil | Nil |
| 7 | Jul 2022 | Nil | Nil | Nil | Nil |
| 8 | Aug 2022 | Nil | Nil | Nil | Nil |
| 9 | Sep 2022 | Nil | Nil | Nil | Nil |
| 10 | Oct 2022 | Nil | Nil | Nil | Nil |
| 11 | Nov 2022 | Nil | Nil | Nil | Nil |
| 12 | Dec 2022 | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil |

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

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Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

| Sr. No. | Year | Carried forward from previous year | Received during particular year | Resolved during particular year | Pending at the end of particular year |
|------------|-------------|------------------------------------|---------------------------------|---------------------------------|---|
| 1 | 2019-20 | NA | NA | NA | NA |
| 1 | | | | | |
| 2 | 2020-21 | NA | NA | NA | NA |
| 3 | 2021-22 | Nil | Nil | Nil | Nil |
| | Grand total | Nil | Nil | Nil | Nil |

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